

# Ely Public Library

## 2021 Iowa Public Library General Information Survey

CURRENT YEAR	<i>PREVIOUS YEAR</i>
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### Section A - General Information

(Reporting period July 1, 2020 to June 30, 2021 - unless otherwise specified)

Due October 31, 2021

Questions relating to COVID-19 are located in sections G, H, and I.

Review the contact information below. Users cannot directly change data for questions A01 to A12. If any information has changed, answer **Yes** to number A13 and enter a note for the corresponding question. The State Library will verify and update the data. For Section A, report the most current information available.

A01	Library Name	ELY PUBLIC LIBRARY	<i>ELY PUBLIC LIBRARY</i>
A02	Library District	NE=Northeast	<i>NE=Northeast</i>
A03	Street Address	1595 DOWS ST	<i>1595 DOWS ST</i>
A04	City	ELY	<i>ELY</i>
A05	Zip	52227	<i>52227</i>
Mailing Address			
A06	Mailing Address	PO BOX 249	<i>PO BOX 249</i>
A07	City	ELY	<i>ELY</i>
A08	Zip	52227	<i>52227</i>
Other Contact Information			
A09	County	LINN	<i>LINN</i>
A10	Phone	(319) 848-7616	<i>(319) 848-7616</i>
A11	City population (2010 decennial population, do not report estimates)	1,776	<i>1,776</i>

A12	Library Size Code	C	C
A13	Has any information in questions A1 to A12 changed in the past year?		
	YES, answer YES on the pulldown menu and enter a correction in a note.	No	No
	NO - answer NO on the pulldown menu and continue with question A14.		
A14	Library Director/Administrator Name	Sarah L. Sellon	<i>Sarah L. Sellon</i>

### Section B - Paid Staff and Salary Information

Include all paid staff on the library's payroll. Include unfilled positions if a search is currently underway. Do not report workers paid by other agencies such as Green Thumb employees or work study students. Do not report workers hired through a cleaning or landscape business. Report all positions as of June 30, 2021.

B01	Total number of paid librarians	6	6
B02	Total number of all paid librarian hours worked per week	130.00	125.00
B03	<b>Paid librarians FTE</b>	3.25	3.13
B04	Total number of all other paid staff	1	1
B05	Total number of all other paid staff hours worked per week	5.00	5.00
B06	<b>All other paid staff FTE</b>	0.13	0.13
B07	<b>Total number of paid staff</b>	7	7
B08	<b>Total paid staff FTE</b>	3.38	3.26

#### *Levels of Education*

B09	How many of the paid librarians from line B01 have an ALA accredited masters of library science degree?	2	2
B10	Total number of hours worked per week by librarians from line B09 with an ALA accredited masters of library science degree	61.00	61.00
B11	<b>Total FTE librarians with ALA accredited masters of library science degree</b>	1.53	1.53
B12	Starting date of current director in director's position.	6/11/2012	6/11/2012

### *Salary Information*

Report the hourly salary for the positions listed below if employed by your library. Do not report one staff member more than once even if they perform multiple jobs. Refer to the instructions for more detailed information on each position. Do not report assistant director or department heads unless that role is part of their official job description. Do not report workers paid by other agencies such as Green Thumb employees or work study students. Do not report workers hired through a cleaning or landscape business. Only report janitorial/building maintenance staff if they are an employee of the library. Report hourly salary amounts as of June 30, 2021.

B13	Hourly salary of the director	\$28.12	\$27.30
B14	Hourly salary of assistant director	N/A	N/A
B15	Hourly average salary of department heads	N/A	N/A
B16	Hourly salary of the children's librarians	\$20.80	\$20.19
B17	Hourly average salary of library clerks	\$12.44	\$12.42
B18	Hourly average salary of shelvers or pages	N/A	N/A
B19	Hourly average salary of janitorial or building maintenance employees	\$13.00	\$12.50

### **Section C - Capital Income and Expenditures**

Capital income is intended to pay for large one-time library purchases. This section should not reflect any income or expenditure used for the regular operations of the library. If your library had any major one-time capital expenditures during FY21 report them in this section. Otherwise, skip to section D.

#### *For Capital Income and Expenditures*

*Show all sources of capital funds for FY21 (July 1, 2020 - June 30, 2021).*

If your library does not receive capital income from a source, enter a 0 (zero).

If your library receives capital income from a source, but the amount is unknown, enter N/A.

Report all capital income and expenditures in whole dollars only. Round to the nearest dollar.

*For Capital Income*

Report all income for major capital expenditures, by source of income.  
Include funds received for:

- Site acquisition
- New buildings, additions to buildings, or renovation of library buildings
- Furnishings, equipment, and initial collections for new buildings, additions, or renovations
- Major building updates or repairs including roof, painting, carpeting, furnace, central air, etc.
- New computer hardware and software used to support library operations, link to networks, or run information products
- Replacement and repair of existing furnishings and equipment
- New vehicles
- Other major one-time projects

DO NOT REPORT INCOME FOR:

- Regular purchase of library materials - Report in section D
- Payments for regular operating costs such as utilities, insurance, etc. - Report in section D
- Investments for capital appreciation
- Income passed through to another agency
- Funds unspent in the previous fiscal year (e.g., carryover).

Did your library have any major one-time capital projects in FY21?

NO - Skip to section D. Yes Yes  
YES - check the box and click the  
SAVE button to display questions C01 -  
C06.

*Capital Income*

C01	Capital funds from local government (city, county)	\$22,575	\$103,000
C02	Capital funds from state sources	\$0	\$0
C03	Capital funds from federal sources	\$0	\$0
C04	Capital funds from private sources	\$0	\$0
C05	<b>Total capital income</b>	\$22,575	\$103,000

***Capital Expenditures***

C06	Total capital expenditures	\$22,575	\$103,000
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## Section D - Operating Income and Expenditures

### OPERATING INCOME

Operating income covers the current and recurrent costs necessary to support the provision of library services. Report income used for operating expenditures by source. Include federal, state, local, and non-governmental income.

REPORT ALL SOURCES OF FUNDS FOR FY21 (JULY 1, 2020 - JUNE 30, 2021).

- If your library does not receive operating income from a source enter a 0 (zero)
- If your library receives operating income from a source, but the amount is unknown, enter N/A
- Report all income in whole dollars only. Round to the nearest dollar

### DO NOT REPORT

- Income for capital expenditures as reported in Section C
- Contributions to endowments
- Income passed through to another agency
- Funds unspent in the previous fiscal year – carryover
- The value of any contributed or in-kind services
- The value of any non-monetary gifts and donations
- E-Rate discounts as income

#### *Total Governmental Operating Income*

D01	City income received from the city's general fund (exclude income from special levies)	\$166,831	\$177,556
D02	City income received from special levies	\$0	\$0
D03	County income received from all counties	\$38,452	\$32,687
D04	Income received from contracting cities in Iowa. Do not report income from your own city on this line.	\$0	\$0
D05	Other governmental income received	\$4,995	\$3,020
D06	<b>Total local government operating income received</b>	\$210,278	\$213,263

D07	State income received from the State Library of Iowa (Enrich Iowa - Direct State Aid, Open Access, ILL Reimbursement) Prefilled and locked by the State Library.	\$11,214	\$8,171
D08	Other income received from the State of Iowa	\$0	\$0
D09	<b>Total state government operating income received</b>	\$11,214	\$8,171
D10	Total federal government income received	\$0	\$0

***Non-Governmental Operating Income***

D11	Total non-governmental grants received	\$3,500	\$3,000
D12	Endowments and gifts received (only report if money was spent in FY21)	\$1,382	\$800
D13	Fines and/or fees received	\$739	\$1,116
D14	Other income received	\$0	\$0
D15	<b>Total non-governmental operating income received</b>	\$5,621	\$4,916

***Total Operating Income***

D16	<b>Total operating income received</b>	\$227,113	\$226,350
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**OPERATING EXPENDITURES**

Operating expenditures are the current and recurrent costs necessary to support the provision of library services. Significant costs, especially benefits and salaries, that are paid by other taxing agencies (government agencies with the authority to levy taxes) "on behalf of" the library may be included if the information is available. Only such funds that are supported by expenditure documents (such as invoices, contracts, payroll records, etc.) at the point of disbursement should be included.

**REPORT ALL EXPENDITURES INCLUDING GRANTS AND COOPERATIVE ARRANGEMENTS.**

- If your library does not expend operating funds for an item, enter a 0 (zero)
- If your library expends operating funds for an item, but the amount is unknown, enter N/A
- To ensure accurate reporting, consult your business officer or city clerk regarding this section
- Report only money expended during FY21 (July 1, 2020 - June 30, 2021), regardless of when the money may have been received

- Report all expenditures as whole dollars only. Round fractions to the nearest whole dollar

DO NOT REPORT

- The value of free items
- Estimated Costs
- Capital expenditures as reported in Section C
- E-Rate discounts as expenditures

D17	Total salaries and wages expenditures (before deductions)	\$140,823	\$137,913
D18	Total employee benefits expenditures (health insurance, Social Security tax, retirement, etc.) This amount cannot be \$0. If you are unsure of benefits amount, report N/A.	\$29,937	\$28,777
D19	<b>Total staff expenditures</b>	\$170,760	\$166,690
D20	Print physical collection expenditures	\$21,555	\$18,734
D21	Audio physical collection expenditures - - All physical formats, including tape, CDs, etc. Do not report downloadable expenditures on this line.	\$163	\$2,550
D22	Video physical collection expenditures - - All physical formats, including tape, Blu-Ray, DVD, etc. Do not report downloadable expenditures on this line.	\$1,186	\$3,183
D23	Other physical collection expenditures for any materials not listed above (puzzles, art prints, puppets, cake pans, etc.)	\$1,230	\$5,433
D24	<b>Total physical non-print collection expenditures</b>	\$2,579	\$11,166
D25	<b>Total physical collection expenditures</b>	\$24,134	\$29,900
D26	Bridges e-book collection expenditures. Report Bridges e-book expenditures only. Prefilled and locked by the State Library.	\$304	\$278
D27	All other e-book collection expenditures. Report Advantage e-book expenditures on this line.	\$0	\$0
D28	<b>Total e-book collection expenditures</b>	\$304	\$278

D29	Bridges downloadable audio collection expenditures. Report Bridges expenditures only. Prefilled and locked by the State Library.	\$304	\$278
D30	All other downloadable audio collection expenditures. Report Advantage downloadable audio expenditures on this line.	\$0	\$0
D31	<b>Total downloadable audio collection expenditures</b>	\$304	\$278
D32	Bridges downloadable video collection expenditures. Report Bridges expenditures only. Prefilled and locked by the State Library.	\$6	\$11
D33	All other downloadable video collection expenditures. Report Advantage downloadable video expenditures on this line.	\$0	\$0
D34	<b>Total downloadable video collection expenditures</b>	\$6	\$11
D35	Gale, Credo, Transparent Languages, and Bridges Magazine expenditures. Prefilled and locked by the State Library.	\$138	\$132
D36	All other Electronic Information collection expenditures. Do not report expenditures for products subsidized or managed by the State Library such as Gale, Credo, Transparent Languages, or Bridges.	\$228	\$0
D37	<b>Total Electronic Information collection expenditures</b>	\$366	\$132
D38	<b>Total downloadable and Electronic Information collection expenditures</b>	\$980	\$699
D39	<b>Total collection expenditures</b>	\$25,114	\$30,599
D40	All other operating expenditures (phone, lights, heating, cooling, Internet access, insurance, etc.)	\$31,239	\$29,061
D41	<b>Total of all operating expenditures</b>	\$227,113	\$226,350

## Section E - Library Collection

NUMBER HELD AT START OF YEAR - The number of items owned by the



library at the start of the fiscal year (July 1, 2020).

NUMBER ADDED DURING FISCAL YEAR - The number of items added to the collection during the fiscal year whether through purchase or donation.

WITHDRAWN DURING FISCAL YEAR - The number of items weeded, lost, or removed for any other reason during the fiscal year.

NUMBER HELD AT END OF YEAR - The number of items owned by the library at the end of the fiscal year (June 30, 2021).

E01	Printed books (# of items), held at start of year	17,791	16,104
E02	Printed books (# of items), added during year	2,141	3,341
E03	Printed books (# of items), withdrawn during year	1,387	1,654
E04	Printed books (# of items), held at end of year	18,545	17,791
E05	Bridges e-books, held at end of year. Prefilled and locked by the State Library.	57,638	59781
E06	All other e-books held at end of year. Do not report Bridges or Freegal downloads here. Include Advantage titles here.	0	0
E07	Total e-books held at end of year	57,638	59,781
E08	Total books (print and e-books), held at end of year.	76,183	77,572
E09	Audio materials (# of physical items), held at start of year	526	488
E10	Audio materials (# of physical items), added during year	70	126
E11	Audio materials (# of physical items), withdrawn during year	0	88
E12	Audio materials (# of physical items), held at end of year	596	526
E13	Bridges downloadable audio materials, held at end of year. Prefilled and locked by State Library.	31,079	27368
E14	All other downloadable audio materials, held at end of year. Do not report Bridges or Freegal downloads here.	0	0

	Include Advantage titles here.		
E15	Total downloadable audio materials, held at end of year	31,079	27,368
E16	Total audio materials (physical and downloadable), held at end of year.	31,675	27,894
E17	Video materials (# of physical items), held at start of year	3,128	3,129
E18	Video materials (# of physical items), added during year	103	227
E19	Video materials (# of physical items), withdrawn during year	292	228
E20	Video materials (# of physical items), held at end of year	2,939	3,128
E21	Bridges downloadable video materials, held at end of year. Prefilled and locked by the State Library	35	50
E22	All other downloadable video materials, held at end of year. Do not report Bridges or Freegal downloads here. Include Advantage titles here.	0	0
E23	Total Downloadable video materials, held at end of year	35	50
E24	Total video materials (physical and downloadable), held at end of year	2,974	3,178
E25	Other library materials (# of physical items), held at start of year	323	144
E26	Other library materials (# of physical items), added during year	112	183
E27	Other library materials (# of physical items), withdrawn during year	39	4
E28	Other library materials (# of physical items), held at end of year	396	323
E29	Total physical items, held at start of year	21,768	19,865
E30	Total physical items, added during year	2,426	3,877
E31	Total physical items, withdrawn during year	1,718	1,974
E32	Total physical items, held at end of year	22,476	21,768
E33	Total downloadable items, held at end of year	88,752	87,199

E34	Total physical and downloadable items, held at end of year	111,228	108,967
	<i>Licensed Databases</i>		

Refer to the State Library of Iowa's website to determine how databases and other electronic resources are counted.

<http://www.statelibraryofiowa.org/ld/a-b/statistics/eleresanssurv>

E35	Number of licensed databases funded locally or by other non-state funded cooperative agreements (or consortia) within the state or region.	1	0
E36	Number of licensed databases funded by the state government or The State Library of Iowa. Count Gale as 41, Credo Reference as 1, Chilton Library as 1, Transparent Languages as 1, and Brainfuse as 1. Maximum amount for this line is 45. Prefilled and locked by the State Library.	45	45
E37	<b>Total licensed databases</b>	46	45

## Section F - Circulation

Report circulation for FY21 (July 1, 2020 to June 30, 2021). Circulation should only be counted for items checked out of the library's collection for use outside of the library, including renewals. DO NOT count automatic renewals as circulation. DO NOT count in-house use or computer use as circulation. *COVID-19 Note: make sure to report items checked out through curb-side service as circulation.*

### *Circulation Transactions of Physical Items*

F01	Adult books	5,258	5,936
F02	Young adult books	1,419	1,820
F03	Children's books	29,829	33,083
F04	Video recordings (physical formats)	3,153	6,149
F05	Audio recordings (physical formats)	255	426
F06	Serials (physical formats)	958	941
F07	All other physical items (CD-ROM based products, puzzles, art prints, pamphlets, cake pans, puppets, etc.)	731	472
F08	<b>Total PHYSICAL circulation by material type</b>	41,603	48,827

Lines F09 and F10 should be reported as individual counts. They do not need to add up to a total. These counts are part of the physical total as reported on line F08. Do not count electronic use for lines F09 or F10.

F09	Circulation of physical items to the rural population of your own county:	4,353	4,566
F10	Total physical circulation of all materials cataloged as "children's"	31,046	35,152

*Use of Downloadable Material*

F11	Bridges e-books, including use of Advantage titles. Prefilled and locked by the State Library.	1,491	1180
F12	All other e-books	0	0
F13	<b>Total use of e-books</b>	1,491	1,180
F14	Bridges downloadable video recordings, including use of Advantage titles. Prefilled and locked by the State Library.	0	1
F15	All other downloadable video recordings - do not include Freegal or similar.	0	0
F16	<b>Total use of downloadable video recordings</b>	0	1
F17	Bridges downloadable audio recordings, including use of Advantage titles. Prefilled and locked by the State Library.	969	981
F18	All other downloadable audio recordings - do not include Freegal or similar.	0	0
F19	<b>Total use of downloadable audio recordings</b>	969	981
F20	Bridges electronic serials - including use of Advantage titles. Prefilled and locked by the State Library.	122	55
F21	All other electronic serials - Include RB Digital or similar.	0	0
F22	<b>Total use of electronic serials</b>	122	55
F23	<b>Total use of downloadable materials</b>	2,582	2,217

*Successful Retrieval of Electronic Information (Database Use)*

F24	Successful retrieval of Electronic Information from Gale, Credo,		
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	Transparent Languages and Brainfuse. This used to be called Licensed database use. Prefilled and locked by the State Library.	135	97
F25	Successful retrieval of all other Electronic Information funded locally or by other non-state funded cooperative agreements. Do not count users, sessions, website hits, or online catalog use. This used to be called Licensed database use.	132	0
F26	<b>Total successful retrieval of Electronic Information.</b>	267	97

*Circulation and Use Totals*

F27	<b>Total Circulation of physical and downloadable materials (This is the same as Total circulation by material type on previous year's surveys).</b>	44,185	51,044
F28	<b>Total Electronic materials use (Total downloadable use plus Total successful retrieval of Electronic Information)</b>	2,849	2,314
F29	<b>Total Collection use (Total circulation of physical and downloadable items plus successful retrieval of Electronic Information. This is not the total of F27 + F28).</b>	44,452	51,141

*Interlibrary Loan*

The State Library will automatically fill in data from the SILO ILL service. If your library only uses SILO for ILL, you can skip F30 to F35. Examples of other ILL services are OCLC or print forms.

F30	ILL Received from other libraries using the SILO ILL service. Prefilled and locked by the State Library.	158	87
F31	ILL Received from other libraries using all other ILL services. Do not report SILO ILL on this line.	0	0
F32	<b>Total Interlibrary Loan received from other libraries</b>	158	87
F33	ILL Provided to other libraries using the SILO ILL service. Prefilled and locked by the State Library.	685	629
F34	ILL Provided to other libraries using all		

	other ILL services. Do not report SILO ILL on this line.	0	0
F35	Total Interlibrary Loan provided to other libraries	685	629
F36	Current total number of registered users as of June 30, 2021	3,236	3,837

## Section G - Program Attendance and Other Services

### *Program Attendance*

When reporting the number of programs, count the total number of events. A story time held once a week for a year is counted as 52, not as one.

When reporting attendees, count total number of attendees regardless of the age. A children's program attended by 10 children and 10 adults is counted as 20, not as 10.

Live, virtual programs are conducted via a Web conferencing or webinar platform during which a library staff member (or other party sponsored by the library) is presenting to or interacting with an audience in real-time. These are considered programs for survey purposes and should be added into programming counts as indicated below.

Recordings of program content include video or audio recordings created by a library staff person (or other party sponsored by the library) and posted to a video or audio hosting platform for the audience to view or list to on-demand. Do not include promotional or marketing content. Recordings of program content are counted separately as indicated below.

Programs designed for adults, families, cross generational, all-ages, etc. should be reported on lines G13 TO G18.

G01	Total number of in-person library programs for children	91	642
G02	Total number of live virtual library programs for children	424	107
G03	Total number of library programs for children	515	749
G04	Total number of people attending in-person library programs for children	2,457	17,295
G05	Total number of people attending live virtual programs for children	7,494	1,568
G06	Total number of people attending library	9,951	

	<b>programs for children</b>		<b>18,863</b>
G07	Total number of in-person library programs for young adults	14	15
G08	Total number of live virtual programs for young adults	22	14
G09	<b>Total number of library programs for young adults</b>	36	29
G10	Total number of people attending in-person library programs for young adults	123	297
G11	Total number of people attending live virtual programs for young adults	138	55
G12	<b>Total number of people attending library programs for young adults</b>	261	352
G13	Total number of in-person library programs for adults, families, etc.	3	194
G14	Total number of live virtual programs for adults, families, etc.	128	26
G15	<b>Total number of library programs for adults, families, etc.</b>	131	220
G16	Total number of people attending in-person library programs for adults, families, etc.	702	1,251
G17	Total number of people attending live virtual programs for adults, families, etc.	1,197	339
G18	<b>Total number of people attending library programs for adults, families, etc.</b>	1,899	1,590
G19	<b>Total number of library programs</b>	682	998
G20	<b>Total number of people attending library programs</b>	12,111	20,805
G21	Total number of recordings of program content for children	9	11
G22	Total number of recordings of program content for young adults	0	0
G23	Total number of recordings of program content for adults, families, etc.	2	19
G24	<b>Total number of recordings of program content</b>	11	30
G25	Total number of views of program content recordings for children	2,340	2,894

G26	Total number of views of program content recordings for young adults	0	0
G27	Total number of views of program content recordings for adults, families, etc.	120	1,175
G28	<b>Total number of views of program content recordings</b>	2,460	4,069
<b>Other Services</b>			
G29	Door count annually - do not count curbside delivery or other services provided while the library is physically closed to the public as door count	18,710	29,449
G30	Is annual door count based on an annual count (i.e. with a door counter) or an annual estimate based on a typical week or weeks? Choose one of the options listed below:	CT - Annual Count	<i>Annual Count</i>
G31	Total number of reference transactions annually	595	936
G32	Is number of annual reference transactions based on annual count (i.e. year-long tally marks) or an annual estimate based on a typical week or weeks? Choose one of the options below:	ES - Annual Estimate Based on Typical Week(s)	<i>Annual Estimate based on typical week(s)</i>
G33	Number of Internet computers for public use	9	6
G34	Number of uses of public Internet computers <u>ANNUALLY</u>  (You may count a typical week and multiply by 52)	345	771
G35	Is the number of uses of public Internet computers based on an annual count (i.e. year-long tally marks) or an annual estimate based on a typical week or weeks? <b>(NEW)</b> Choose one of the options listed below:	ES - Annual Estimate Based on Typical Week(s)	
G36	Number of wireless sessions annually - for libraries subscribing to the statewide WhoFi service. Prefilled and locked by the State Library.	2,346	2719
G37	Number of wireless sessions annually -		



	for libraries without the statewide WhoFi service.	N/A	N/A
G38	<b>Total number of wireless sessions annually</b>	2,346	2,719
G39	Is number of wireless sessions based on an annual count (i.e. year-long tally marks) or an annual estimate based on a typical week or weeks? Choose one of the options listed below. Libraries that use WhoFi only should report as an annual count. If unsure, leave blank and skip to G40: <b>(NEW)</b>	CT - Annual Count	
	Annual Count		
	Annual Estimate based on typical week(s)		
G40	Website visits for libraries with a PLOW website annually. Prefilled and locked by the State Library.	9,597	7375
G41	Website visits for all other libraries annually. Libraries unable to collect a count of their website visits should report <b>N/A</b> . Libraries without websites should report <b>-3</b> .	0	0
G42	<b>Total website visits annually</b>	9,597	7,375

## Section H - Library Buildings - Hours and Square Footage

Make sure to consider closures due to COVID-19 when calculating number of hours and weeks open. For example, if your library is normally open for 52 weeks, but was closed for 20 weeks due to COVID-19, report 32 on line H02.

H01	Total number of hours open to the public during FY21 (July 1, 2020 to June 30, 2021) at the main library only:	1,955	1,739
H02	Total number of weeks open to the public during FY21 (July 1, 2020 to June 30, 2021) at the main library only (round to the nearest whole number of weeks):	46	37
H03	Square footage of main library. Prefilled and locked by the State Library.	5,023	5,023
H04	Total number of weeks the main library		

	was closed to the public during FY21 (July 1, 2020 to June 30, 2021) due to COVID-19	6	15
H05	Total number of weeks the main library had limited occupancy during FY21 (July 1, 2020 to June 30, 2021) due to COVID-19.	0	0

## Section H Totals

H12	Total number of hours open annually at the main library and all branches. (Click the SAVE button to calculate the total.)	1,955	1,739
H13	Total number of weeks open annually at the main library and all branches (Click the SAVE button to calculate the total.)	46	37
H14	Total square footage of main and all branch libraries (Click the "SAVE" button to calculate the total.)	5,023	5,023

## Section I - COVID 19 related questions

The following questions were added in the FY20 survey in order to assess the impact of the COVID-19 pandemic on library services. The impact extended into FY21, so we will continue with most of these questions this year. Answer Yes or No to the following questions if you know for sure that you provided the listed service or not. If you aren't sure, leave the question blank.

I01	Were any of the library's outlets physically closed to the public for any period of time due to the Coronavirus (COVID-19) pandemic? (YES/NO)		
	<ul style="list-style-type: none"> <li>Hours open clarification: An outlet is considered physically closed when the public cannot access any library buildings or bookmobiles, regardless of staff access. A building can be physically closed but still offer virtual or "curbside" services outside the building.</li> </ul>	Yes	Yes
I02	Did library staff continue to provide		

	services to the public during any portion of the period when the building was physically closed to the public due to the Coronavirus (COVID-19) pandemic? (YES/NO)		
	<ul style="list-style-type: none"> <li>Services to the public can include providing reference service, hosting virtual programming or recorded content, curbside delivery, etc. Staff can be located or home or in a closed library while providing these services.</li> </ul>	Yes	Yes
I03	Did the library allow users to complete registration for library cards online without having to come to the library DURING the Coronavirus (COVID-19) pandemic? (YES/NO)	Yes	Yes
I04	Did the library provide reference service via the Internet or telephone during the Coronavirus (COVID-19) pandemic? (YES/NO)	Yes	Yes
I05	Did the library provide 'outside' service for circulation of physical materials at one or more outlets during the Coronavirus (COVID-19) pandemic? (YES/NO)		
	<ul style="list-style-type: none"> <li>Includes any contactless or minimal contact provision of circulation items. Similar terms could include curbside, vestibule, or porch pickups, delivery (mail or drop-off), drive-thru, etc. NOTE: Circulation of these items should be reported as circulation in the appropriate category in section F.</li> </ul>	Yes	Yes
I06	Did the library intentionally provide access to Wi-Fi Internet access to users outside the building at one or more outlets DURING the Coronavirus (COVID-19) pandemic? (YES/NO)	Yes	No
I07	Did the library increase access to WI-FI		

	Internet access to users outside the building at one or more outlets during the Coronavirus (COVID-19) pandemic? (YES/NO)	Yes	No
I08	Did library staff work for other government agencies or nonprofit organizations instead of, or in addition to, their normal duties during the Coronavirus (COVID-19) pandemic? (YES/NO)		
	<ul style="list-style-type: none"> <li>NOTE: Include reassignments to other government agencies (e.g., to provide unemployment claims), as well as other activities such as the use of library staff to distribute school lunches and other materials. Volunteering during work hours would count, but volunteering off hours would not.</li> </ul>	No	No

I09	Does the library check out WIFI hotspots for use outside the library? (YES/NO)	Yes	No
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All libraries submitting an annual survey must also submit a Signature Page to certify accuracy. This document is also included in the Print Application Form. Click [here](#) to print off the form, sign it, and return it to Toni Blair as listed on the document.